



Client Consent Form

Welcome to Mend Psychology

Mend Psychology provides a psychology and counseling service that involves the assessment, diagnosis and treatment of clients. Please read the information below and bring this form and any referral letters you have obtained to your first session.

What to expect in your first session

Allow one hour for your first session. During this session, and possibly in further sessions, you and your psychologist will get to know each other, start to work through main issues or problems you wish to discuss and consider the best course of action. While many people report feeling anxious before their first psychology appointment, they also report feeling comfortable very quickly.

Please arrive on time for your appointment. If you are more than a few minutes early there may not be anyone to let you in.

Privacy and information policy

Mend psychology needs to collect health and personal information from you to provide a personalised, effective and safe service. Mend Psychology is required by law to retain this information, and it will be kept confidential and private to the extent that we are able to do so.

We ask that you please review our "*Privacy Policy for the Management of Personal Information*" on our website www.Mendpsychology.com.au, which explains the circumstances in which Mend may be entitled and/or required to disclose information obtained about clients.

That policy also sets out clients' rights to access information that Mend holds about them.

Fees & Cancellations

The cost of a session (usually about 50 minutes) is \$160, which is payable at the end of the session by cash, credit card (Visa, Mastercard) or EFTPOS. If you are eligible for a rebate from Medicare or your private health insurer, you may claim it after you have paid for the session. Please note that, if you arrive late for your appointment, you may not be able to claim the full rebate to which you would otherwise be entitled.

Cancellations made within 24 hours of the appointment are charged at the full cost of the session and cannot then be claimed from Medicare or your private health insurer. Cancellations made more than 24 hours before the scheduled appointment are not charged.

Consent

I, (*print your name in capital letters*)

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have read and understood the above information and the "Privacy Policy for the Management of Personal Information" on the website of Mend Psychology Pty Ltd. I consent to Mend Psychology providing a psychological service to me on the basis of that information, collecting health and personal information about me and using and disclosing that information as Mend Psychology considers appropriate.

Signature

Date

If you have any questions or concerns regarding the information in this form or on our website, please discuss them with your psychologist.

Information for our records

(please print, fill in and bring to your first session)

Name:

Date of birth:

Address:

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Email address:

Home phone or mobile:

Next of kin

Please note: *Next of kin will only be contacted in case of an emergency and where ever possible contact will be discussed with you first.*

Name:

Relationship to you:

Contact number:

Referring person

Name:

Suburb: